



Date:

February 14, 2024

Memo

To: Assisted Living Services Health Service Providers (ALS HSPs)

From: Ontario Health Assisted Living Services Implementation Working Group

Re: 2023 ALS Policy Implementation Update and Education Webinar

To support the Assisted Living Services (ALS) health service providers (HSPs), the Ontario Health Assisted Living Services Implementation Working Group will provide periodic updates to help support the local implementation of the Assisted Living Services Policy, 2023.

ALS website update

ALS HSPs are encouraged to visit <https://hccinnovationcentre.ca/assisted-living-services-policy-2023/> for resources pertaining to ALS. Recent updates to the website include:

- Frequently Asked Questions (FAQ) document
- Ontario Healthcare Reporting Standards (OHRs) memo - July 2023
- “Submit A Question” section

Education Session

Ontario Health, with support from the Ministry of Health, is planning a series of education sessions to help support the implementation of the new ALS policy. The first webinar will provide an overview of the new ALS policy.



Webinar registration is required. See below scheduled webinars for details.

| Webinar # | Topic | Date | Register |
|-----------|---------------------------------------|--|----------------------|
| 1 | Overview of the ALS Policy, 2023 | Thursday, February 29, 2024 10:00 AM – 11:00 AM | HERE |
| 3 | Service Hours Standards and Reporting | Wednesday, March 27, 2024 10:00 AM – 11:00 AM | HERE |
| 2 | Complaints and Appeals Process | Thursday, April 25, 2024 10:00 AM – 11:00 AM | HERE |
| 4 | Homemaking Services | Thursday, May 30, 2024 10:00 AM – 11:00 AM | HERE |
| 5 | Standardized Clinical Assessments | Thursday, June 27, 2024 10:00 AM – 11:00 AM | HERE |

Attendees are highly encouraged to submit questions ahead of time. Ontario Health will consolidate questions and address common topics during the webinar.

Please visit <https://hccinnovationcentre.ca/assisted-living-services-policy-2023/> to submit your question(s) prior to the scheduled webinar.

Thank you for your continuous dedication to providing exceptional care and services to our clients. Should you have any questions or require further clarification, please do not hesitate to reach out to your regional Ontario Health contacts.