

# OH Assisted Living Services Implementation Working Group

Assisted Living Services Policy, 2023  
Overview - Education Webinar Series

Session One: February 29, 2024



**Ontario  
Health**



# Land Acknowledgment

---

## Griffin, Rachael

Director, Capacity, Access and Flow |

Directrice, Capacité accès et flux

Ontario Health (West) | Santé Ontario (Ouest)



**Ontario  
Health**

# Topics To Be Covered



Timeline: Assisted Living Audit and Policy Revision



Ontario Health Implementation Working Group and Education Series Introduction



Frequently Asked Questions



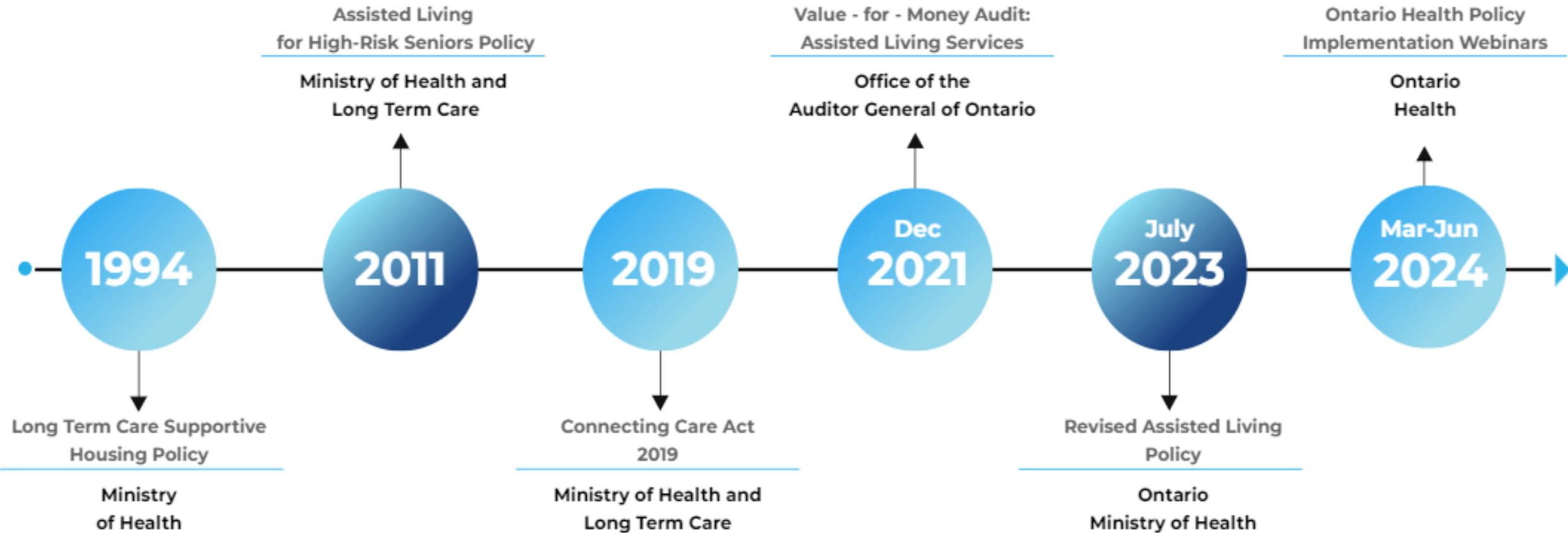
Assisted Living Services Policy, 2023 Video and Overview



Next Steps and Available Resources



# Timeline: Assisted Living Audit and Revisions





# Ontario Health Implementation Working Group

The Ontario Health Assisted Living Services Implementation Working Group's objective is to support all ALS Health Service providers with the implementation of the ALS Policy, 2023.

With support from the Ministry of Health and the Home & Community Support Innovation Centre, the Working Group will be offering a series of educational webinars to providers to support the implementation and address key changes from the policy.



# Implementation Education Webinars



Service Hours Standards and Reporting  
Wednesday, March 27, 2024, 10:00am - 11:00am



Complaints and Appeals Process  
Thursday, April 25, 2024, 10:00am - 11:00am



Homemaking Services  
Thursday, May 30, 2024, 10:00am - 11:00am



Standardized Clinical Assessments  
Thursday, June 27, 2024, 10:00am - 11:00am



# Frequently Asked Questions

Ontario Health, with support from the Ministry of Health, has compiled a question-and-answer (Q&A) document based on questions received from Assisted Living Service Providers related to the 2023 ALS Policy.

We encourage all providers to review the Q&A document and submit any questions they may have regarding the policy and its implementation.

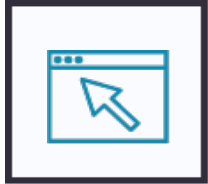


# Assisted Living Services Policy, 2023





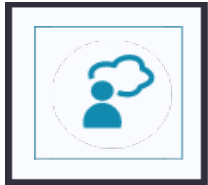
# Resources and Next Steps



[Become Familiar With The ALS Policy and Memos](#)



[Review the Current Q&A Document](#)



[Submit A Question](#)



[REGISTER FOR THE UPCOMING WEBINARS!](#)

# Ontario Health Contact Information

|                                      |                       |   |  |
|--------------------------------------|-----------------------|---|--|
| <b>Ontario Health - Central</b>      | Shikha Bedi           | Lead, Capacity, Access and Flow                                       | <a href="mailto:shikha.bedi@ontariohealth.ca">shikha.bedi@ontariohealth.ca</a>             |
| <b>Ontario Health - East</b>         | Shannon Gesualdo      | Lead, Community Health System and Sub-region Planning and Integration | <a href="mailto:Shannon.Gesualdo@ontariohealth.ca">Shannon.Gesualdo@ontariohealth.ca</a>   |
| <b>Ontario Health - North (East)</b> | Russel DeCou          | Lead, System Strategy, Planning, Design & Implementation              | <a href="mailto:Russel.DeCou@ontariohealth.ca">Russel.DeCou@ontariohealth.ca</a>           |
| <b>Ontario Health - North (West)</b> | Kathryn Shewfelt      | Lead, System Strategy, Planning, Design, and Implementation           | <a href="mailto:kathryn.shewfelt@ontariohealth.ca">kathryn.shewfelt@ontariohealth.ca</a>   |
| <b>Ontario Health - Toronto</b>      | Radosna Bijukovic     | Director, Performance, Accountability & Funding Allocation            | <a href="mailto:radosna.bijukovic@ontariohealth.ca">radosna.bijukovic@ontariohealth.ca</a> |
| <b>Ontario Health - West</b>         | Vicky Bradshaw-Bacher | Manager, Capacity Access & Flow                                       | <a href="mailto:V.Bradshaw-Bacher@ontariohealth.ca">V.Bradshaw-Bacher@ontariohealth.ca</a> |